



Say hello to more motivated agents and an engaged, high-performing culture

Better agent engagement

Better customer service

Better-sounding calls

Better data and insights

Better KPI performance



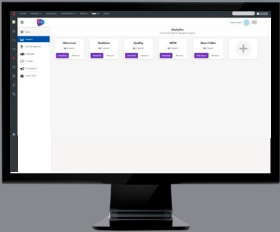
Gamify your way to a better customer experience

REAL-TIME CALL DATA



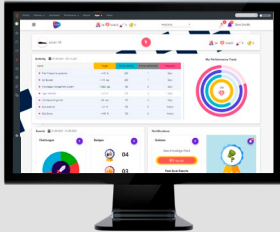
Jabra Engage 50 headsets offer outstanding sound and valuable conversation insights.

ANALYTICS



Rich analytics correlate data to offer a holistic view of both contact center and agent performance.

GAMIFICATION



Gamify performance with incentives and challenges to improve productivity and drive customer satisfaction.

A WINNING COMBINATION

- Harness real-time call data from Engage 50 headsets and performance data from Genesys Cloud CX
- Use the Datagamz platform to monitor contact center performance and gamify agent behavior to drive KPIs
- Drive employee engagement and customer satisfaction

Find out more at jabra.com/datagamz

All-in-one, API-first contact center solution.

+

Performance management and gamification.

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Headsets with outstanding sound and real-time call data.

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Enhance agent engagement and customer satisfaction

Harness headset and contact center data to gamify performance.